



QUALITY POLICY

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Quality Policy

In order to achieve operational excellence in our core businesses, we target at;

- Increasing satisfaction of our customers with high quality products and services,
- Continuously improving our processes, products and services by focusing on customer experience,
- Following up developments in the market and guiding the sector by considering legal and regulatory requirements,
- Fostering a quality culture by encouraging excellence, participation, sharing and creativity amongst all Enerjisa employees through training, development and effective communication,
- Building trust – based sustainable relationships with our partners, shareholders and society.